

2nd December, 2024

POSITION DOCUMENT ON MEASURES TO ADDRESS CORRUPT PRACTICES AND ENHANCE PASSENGER EXPERIENCE AT MMIA AND GAT

The Federal Airports Authority of Nigeria (FAAN) is unwavering in its commitment to achieving world-class standards in service delivery, security, and passenger satisfaction across its managed airports. Following an emergency high-level meeting chaired by the Managing Director and attended by Heads of Agencies, the HQ Taskforce, and FAAN Directors, Operation Air Clean has been launched to address critical challenges at the Murtala Muhammed International Airport (MMIA) and the General Aviation Terminal (GAT).

2. These measures, fully endorsed by the Honourable Minister of Aviation and Aerospace Development, are designed to eliminate corrupt practices, curb illicit activities, and enhance the travel experience, particularly during the high-volume end-of-year travel season.

3. RESOLUTIONS FOR MURTALA MUHAMMED INTERNATIONAL AIRPORT (MMIA)

i. Elimination of Joint Inspection Tables:

- Immediate dissolution of joint inspection tables by security agencies.
- Transition to intelligence-based searches, scanners, and individual profiling.
- Development of a dedicated area for camera-based passenger observation.

ii. Streamlined Passenger Processing:

- DSS and Immigration Service personnel will now share counters to reduce checkpoints for outbound passengers, enhancing travel flow.
- Customs will relocate to the AVSEC screening point for money declaration.

iii. Transparency in Search Procedures:

- On arriving, secondary screening will be done in a profiling room. The rooms will be situated at Terminal 1 and 2.
- Real-time screens will be installed in the profiling rooms, displaying the names, agencies, and contact details of officers on duty to ensure transparency.

5. Ministerial Endorsement and Public Statement

- These measures reflect the Honourable Minister of Aviation and Aerospace Development's vision to align Nigerian airports with international standards of efficiency, transparency, and passenger satisfaction.

6. Statement by the Honourable Minister:

- "The Federal Government is committed to ensuring our airports operate at the highest standards of security, service delivery, and transparency. These reforms are a critical step toward transforming the passenger experience and addressing systemic challenges. I commend FAAN for its proactive leadership in implementing these measures and assure Nigerians of the Government's continued support in advancing the aviation sector."

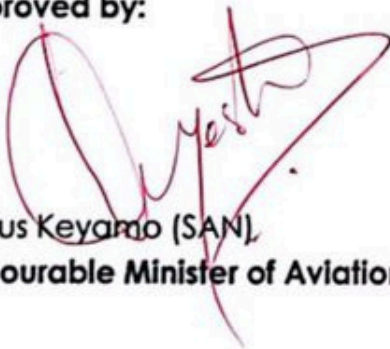
7. Call for Stakeholder Collaboration

- FAAN calls on all stakeholders, airport users, and the general public to cooperate and support Operation AirClean as we collectively work towards building a safer, more efficient, and passenger-friendly airport environment.



Mrs. Olubunmi Kuku
Managing Director/Chief Executive

Approved by:



Festus Keyamo (SAN)
Honourable Minister of Aviation and Aerospace Development